

Any discussion of a **MANAGED CARE PILOT WAIVER** must start with the individual service recipients or clients. The administrative structure and accountability must be to those the system serves. It should focus on a strong community partnership and an expansion and enhancement of an existing network. Clients must have innovative, quality services and supports to enhance their health, safety, community partnership and independence so they can achieve their greatest potential. While the Managed Care Pilot Program must meet the clients' needs, the providers of services must be in a position to meet the clients' needs and give choice to the services selected.

TREAT the current pilot program as such and evaluate before moving forward with the model. Identify and consider all the various options for managing care. Involve self-advocates, families and other stakeholders in the process.

REQUIRE multiple MCOs for each area along with maximum client choice for services. Ensure providers are paid should MCOs not be able to meet obligations.

DESIGN a person-centered system that emphasizes client preferences and goals.

SET rates by the Legislature and APD to allow for inventive rate structures and payment reimbursement.

PRESERVE existing services with room for innovation (e.g. bundled services).

DELIVER all providers a contract with MCOs as long as the provider meets quality criteria for participation under the current regulatory outline.

EXERCISE accreditation and certification instead of monitoring for providers under the MCO contract. Remove unnecessary administrative requirements that do not add value.

DETERMINE level of care eligibility by APD authority through rule, and not statutory requirements. This allows for provider and MCO input into the definitions and verification of the levels via an appropriate assessment tool.

CREATE an independent fair-hearing process that is easy to navigate and include a process allowing providers a forum to mediate and resolve issues they may have with MCOs.

GUARANTEE prompt provider payment with specific penalties for delayed payment so providers have positive cash flow and the ability to meet payroll obligations.

